

EASY RETURNS AND EXCHANGES

At Voguewigs.com customer satisfaction is our top priority. If for any reason you are unhappy with your purchase, we will gladly exchange or refund the item within **10 business days of receipt in new condition**. For full details visit us at voguewigs.com/store-policies.html.

RETURN PROCESS

100% Refund as store credit*.

Store credit does not expire and you may apply it towards future purchases at any time. Only a registered account is required. Our Hair Gurus can assist you in setting up an account if you don't have one.

Refund the original payment method with a 15% restocking fee*.

Every item returned is carefully received, examined, and shipped back to our vendors with significant time and costs involved.

EXCHANGE PROCESS

Free Ground Shipping for domestic exchange orders!*

Exchanges are **ONLY VALID** by placing a **NEW** order. See instructions below:

- Call us at 888-727-9447 or place a new order online. **Reference your original order number in the comment area** on the checkout page.
- When the new order processes, we will waive the ground shipping fee.
- A confirmation will be emailed when we receive your return item.

Exchanges must be of equal or greater value. Coupon codes, promotions or gift certificates received are non-transferable to the new exchange order.

*Items that do not meet these criteria will be subject to a 30% fee, the remaining amount will be refunded to the original method of payment. Registered customers have the option to a 15% fee, however the remaining amount will be refunded in the form of store credit.

THANKS!
Love Your Hair Again

VOGUEWIGS VIP PROGRAM

Feed Your Hair Obsession



SHOP:

Make every dollar you spend count. You'll earn one point per dollar spent.



GET REWARDED:

Earn points instantly. For every 250 points, get a \$10 reward. That's 4% back!



REPEAT:

The more you spend, the more you're rewarded!

Not a VIP Member?

Visit voguewigs.com/rewards-program.html to sign up. It's free and easy to join!

THANK YOU FOR YOUR ORDER

We hope you had a great time shopping with us. If you need any additional assistance please contact one of our Hair Gurus.

1-888-727-9447 | support@voguewigs.com

Monday - Friday, 7:30am to 5:00pm PST

Here's a special gift to use on your next order!

\$10 OFF
ORDERS OVER \$100*
code: **THANKYOU10**
expires: **3/31/16**

*One promotion per order, cannot be combined with any other promotional codes. Limit one per customer. Not valid on previous purchases. Non-transferable.